

JAGAT ADHIYA

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SUMMARY

- Global healthcare IT leader with experience in driving strategic digital transformation and innovation programs for R&D.
- Member of IT Healthcare leadership team of EMD (Merck KGaA, Darmstadt, Germany), with dual reporting to IT Healthcare CIO and Head of R&D Informatics. Based at EMD's Boston (USA) area R&D innovation center in Billerica, MA.
- Providing thought leadership and scientist engagement regarding new capabilities for enabling leading edge R&D.
- IT Business Partner to R&D senior executives and their global teams. Leading the definition and implementation of strategic IT platforms and analytics environment. Managing the prioritization and delivery of an aligned IT digital portfolio to meet strategic R&D priorities. Strong track record of achievement, cross-functional collaboration, and successful portfolio execution.
- Global IT programs management leadership experience with 15+ years driving successful software projects, including systems for big data analysis, R&D portfolio and pipeline management, quality management, and lab data management.

PROFESSIONAL EXPERIENCE

Merck KGaA, Darmstadt, Germany (based at EMD Serono R&D Institute in Billerica, MA)

Director/Member of R&D Informatics Leadership Team for Biopharma

2016 – current

- R&D Informatics accountable for delivering the digital platforms and analytics portfolio and services for R&D functions
- Partnered with the R&D leadership on defining a multi-year, multimillion dollar technology strategy and digital initiatives roadmap enabling key priorities such as Precision Medicine and Paperless Labs.
- Successfully aligned and managed the R&D IT projects portfolio year after year to deliver fit-for-purpose software solutions per approved budget and schedule.

Associate Director/IT Business Partner for Life Science R&D

2011 – 2016

- Developed business cases, briefed executive sponsors, managed budget forecast, recruited and aligned internal and external resources, led vendor contract negotiations, overall projects planning and execution, steering/sponsor updates, and liaised with stakeholders in regulatory/compliance and IT enterprise architecture.
- Enabled Life Science to manage anticipated ~3x YoY increase in new biologics product launches by deploying modern Planisware-based new product launch management system that dramatically improved coordination across global sites.

Waters Corporation, Milford MA

Senior Project Manager/Senior Engineer

2006 – 2011

Knowledge Management Project Manager / Software Support Engineer

2002 – 2006

- Worked with Head of Global Operations & Services and his management team to develop and launch new, software products and lab productivity-optimization consulting services targeted at FDA-regulated labs in major global pharmaceutical companies. Responsible for project deliverables and program outcomes contributing to highest revenue growth area for Services business.
- Managed customer issue escalations and resolved issues efficiently to minimize downtime at R&D or QC labs resulting in higher levels of customer satisfaction and retention.
- Developed and conducted customer training programs for internal and external customers. These programs resulted in several new software sales, dramatically accelerated customer success, as well as reduced the number of user support issues reported.
- Managed business needs analysis, build/buy assessments, design, development, and deployment of projects involving development of custom software applications, interactive web-based content and related user training to drive adoption of new tools. Hired and managed temporary staff to support projects. Produced a weekly blog, with 600+ internal subscribers, featuring articles, webcasts and podcasts.

IT Consultant

2001 – 2002

- Worked as lead data specialist on consulting projects for Fortune 500 customers, such as Tyco and Merrill Lynch.
- Developed data warehouse and custom applications to enhance enterprise data management, data analysis and reporting in order to improve global spend visibility. Identified potential savings of \$500M+ for a corresponding addressable spend of \$2B+.

EDUCATION

Master of Science, Massachusetts Institute of Technology, Cambridge, MA

Master of Science, The Ohio State University, Columbus, OH

Bachelor of Science, St. Xavier's College, Mumbai University, India