



Town of Arlington  
Office of the Town Manager

James Feeney  
Town Manager

730 Massachusetts Avenue  
Arlington MA 02476-4908  
Phone (781) 316-3010

MEMORANDUM

DATE: November 28, 2023

TO: Board Members

SUBJECT: Appointment to the LGBTQIA+ Rainbow Commission

This memo is to request the Board's approval of my appointment of Fiona Perry, Arlington, MA, as a member on the LGBTQIA+ Rainbow Commission, with a term expiration date of 01/31/2025.

A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke.

\_\_\_\_\_  
Town Manager

OFFICE OF THE SELECT BOARD

ERIC D. HELMUTH, CHAIR  
JOHN V. HURD, VICE CHAIR  
DIANE M. MAHON  
STEPHEN W. DECOURCEY  
LENARD T. DIGGINS



730 MASSACHUSETTS AVENUE  
TELEPHONE  
781-316-3020  
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TOWN OF ARLINGTON  
MASSACHUSETTS 02476-4908

November 28, 2023

Fiona Perry  
Arlington, MA 02474

Re: Appointment: LGBTQIA+ Rainbow Commission

Dear Fiona:

As a matter of the standard appointment procedure, the Select Board requests that you attend the Select Board meeting conducted by hybrid format, on Monday, December 4, 2023, at 7:15 p.m.

It is a requirement of the Select Board that you join this hybrid meeting. This will give the Board an opportunity to meet and discuss matters with you about the area of activity in which you will be involved.

You may attend the meeting in-person or virtually. The meeting will take place in the Select Board Chambers. The link to the meeting and other information will be available at the bottom of the Select Board Agenda as well as on the Town Calendar when the meeting is posted on Thursday, November 30, at 7:00 p.m.

Please contact this office by e-mail, [bmallard@town.arlington.ma.us](mailto:bmallard@town.arlington.ma.us), if you have any questions.

Thank you.

Very truly yours,  
SELECT BOARD

A handwritten signature in cursive script that reads "Ashley Maher".

Ashley Maher  
Board Administrator

# Fiona Perry

*IT Operations Manager with 17 years of experience designing networks, administering servers, researching solutions, leading projects, managing team members, and more.*

## EXPERIENCE

### **Diversified Technologies, Inc. - IT Operations Manager**

JULY 2022 - PRESENT

- Oversee and manage the daily tasks and projects of a team of 5 IT professionals
- Aide and direct the professional growth of the same team to promote both personal and company goals
- Provide guidance to company leadership with regards to compliance goals
- Implement, manage, and maintain the physical and virtual networking and computing infrastructure for the company
- Write company security and compliance policies and various technical documents

### **Diversified Technologies, Inc (via All Major Networking) - IT Infrastructure and Operations Manager**

AUGUST 2006 - JUNE 2022

- Oversaw and managed the daily tasks and projects of a team of 5 IT professionals
- Aided and directed the professional growth of the same team to promote both personal and company goals
- Provided guidance to company leadership with regards to compliance goals
- Implemented, managed, and maintained the physical and virtual networking and computing infrastructure for the company
- Wrote company security and compliance policies and various technical documents

## EXAMPLE PROJECTS

### **Regulatory Compliance**

Brought Diversified Technologies into compliance with several federal regulations pertaining to data security practices. Pursuant to this goal, I completed the following objectives:

- Interpreted the relevant regulations as demanded by various governmental contracts
- Sole delivery of research, design, and implementation of a security focused network infrastructure (firewalls, switches, WiFi, and various confidential technologies) across multiple connected facilities
- Designed testing procedures and protocols to ensure the ongoing security of the network
- Designed and delivered many of the policies and procedures required for compliance

## Virtual Desktop Infrastructure

Implemented a VDI solution for the company to speed up and simplify deployment of computing resources to engineers:

- Researched and designed a solution custom tailored to the company's needs and budget
- Implemented the various VMWare components that work together to make up the VDI solution
- Researched, designed, and implemented a new redundant power backup and distribution system

## Secure VPN solution for remote work

Researched, implemented, and widely deployed a robust and scalable VPN solution to allow users to work remotely as required.

- Designed a solution that was flexible and user friendly while maintaining excellent security
- Scaled up and widely deployed the VPN solution at the start of lockdown quickly and effectively

## PROFESSIONAL SKILLS

- Experience with the following programming languages: Powershell, Javascript, SQL (MS & MY), C# / C++, bash script, LUA
- Windows server administration with experience in Hyper-V, Active Directory, Certificate services, Network Policy Server, iSCSI, Failover clustering, and more
- Windows desktop administration (setup, maintenance, baselining)
- Linux server administration
- On-prem exchange server management
- Various network and security concepts
- Mimecast (Web and email security)
- DUO multifactor authentication software.
- BitDefender MDR software and platform
- Rapid7 Metasploit and InsightVM (Nexpose)
- OpenVPN
- PFSense firewalls
- HPE / Aruba switches and campus access points
- Datacore virtual SAN software
- Various VMWare technologies including eSXI, vCenter, Horizon, and App Packager
- Experience supporting a number of engineering software packages