

**TOWN OF ARLINGTON
BOARD OF SELECTMEN**

Pilot Bike Share Operator License

The following application shall be verified under oath and shall furnish the following information:

Corporate Name: Neutron Holdings, LLC D/B/A: LIME

Address: 2121 S El Camino Real Blvd, San Mateo, CA 94403

Telephone #: 781.999.1943 Email: scott@limebike.com

Local Community Representative: Scott Mullen

Federal Identification No. or Social Security No. 814870517

Number of Bicycles to be provided in the community: up to 300

Location of Proposed Docks and/or Storage on Dock-Free Bicycles (outside of appropriate public way locations): Current map of identified public locations has been provided electronically via GoogleMaps. No private locations secured yet but will work the Nat to do outreach to School Committee, Parks Department, Arlington Housing Authority, and private apartment complexes and businesses as well to ensure a comprehensive system throughout Arlington

Please briefly state your experience in the provision of Bike Share service, including a list of municipalities in which you currently offer bike share services: Lime currently operates more than 60 fleets nationwide and several in Europe. Our fleets include pedal bikes, electric-assist bikes, and electric kick scooters. Since launching our first fleet last June we have logged more than three million trips on our shared vehicles.

Please list any facts which you believe tend to prove that public convenience and necessity require the granting of a license: By making bicycles accessible, affordable and available we can enable people to easily jump on a bicycle for a fun and active trip that might otherwise have been taken in a car. We operate at no cost to the Town and are helping achieve climate, safety and health goals.

Please describe your bicycles for the purposes of identification?

LimeBikes are lime green with yellow fenders. There is clear branding and instructions on 'How to Lime' on the frame.

Please describe your means of satisfying requirements of the Bike Share Rules and Orders with respect to:

- a) Apprising customers of safety recommendations and state and local rules of safe bicycle operation and use (i.e. advising users to wear helmets, notifying users of parking and storage requirements)

- b) Providing both users and the general public means of contacting you about improperly placed or parked bicycles and/or inoperable bicycles; and
- c) Recalibrating un-used or under-utilized bicycles:

Each bicycle has a physical placard on the inside of the basket that encourages helmet use, reminds the user about proper parking, and discourages sidewalk riding. All of this messaging is also included in the 'help' section of our app, in frequent pop-up notices and push notifications both in and out of the app, as well as a bank of 'how-to' videos on our YouTube channel.

Users and non-users can call our 888-LIME-345 (888.546.3345) hotline to report any issues they may have. Users and non users may report same issues directly into our app. We also monitor and respond to social media reports and have an email, support@limebike.com, as well.

Our ground operations team moves bikes throughout the system to recalibrate things on a daily basis. We create a network of 'hotpots' to which we balance bicycles to match demand. We use real time data to constantly adjust the bike counts to ensure we are right-sizing the number of bikes to the demand we are seeing. Our system also tracks utilization and will flag bikes that have been sitting in one spot for 24hrs, 48hrs, or more. We then prioritize those for rebalancing, either by our own staff or by incentivizing our users through gamification. If a bike sits for more than a day it becomes a 'bonus bike' and shows up as a special icon on our map. If the user rides this bonus bike for at least five minutes, their trip is discounted or free. This helps us organically manage the fleet while also cutting down on emissions from our ops vans.

Please provide proof of insurance in the amounts listed in Rules and Orders for the Licensing and Operation of Pilot Bicycle Share Programs naming the Town of Arlington as an additional insured.

The applicant shall be responsible for keeping this information current during the term of any license issued.

Licenses shall only be approved for vendors selected via competitive procurement process complaint with M.G.L. c. 30A. Approved licenses are contingent upon the execution and maintenance of satisfactory Indemnification and Data Security Agreements with the Town of Arlington.

We/I hereby agree to conform in all respects to the conditions governing such license as printed in the By-Laws of the Town, and such other rules and orders/regulations as the Selectmen may establish.


Signature

Scott Mullen

Please Print Name

Signature

Please Print Name

Signature

Please Print Name



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

4/25/2018

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must have **ADDITIONAL INSURED** provisions or be endorsed. If **SUBROGATION IS WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER GMGS Risk Management & Insurance Services
12 Truman
Irvine, CA 92620

www.gmgs.com

0B84519

INSURED
Neutron Holdings, Inc.
DBA: Limebike
2121 South El Camino Real, Suite B100
San Mateo CA 94403

CONTACT NAME: Ashley Brewster
PHONE (A/C, No, Ext): 949-559-3377 **FAX (A/C, No):** 949-559-6703
E-MAIL ADDRESS: ashleyb@gmgs.com

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER A: Burlington Insurance Company	23620
INSURER B: General Star Indemnity Company	37362
INSURER C: Ohio Security Insurance Company	24082
INSURER D:	
INSURER E:	
INSURER F:	

COVERAGES**CERTIFICATE NUMBER:** 41520480**REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			933BW39532	5/1/2017	5/1/2018	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$100,000 MED EXP (Any one person) \$1,000 PERSONAL & ADV INJURY \$2,000,000 GENERAL AGGREGATE \$2,000,000 PRODUCTS - COMP/OP AGG \$1,000,000 \$
C	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			BAS58148851	9/18/2017	5/1/2018	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
B	UMBRELLA LIAB <input type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$			IXG928170	7/7/2017	5/1/2018	EACH OCCURRENCE \$4,000,000 AGGREGATE \$4,000,000 \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A				PER STATUTE OTH-ER E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

As respects General Liability coverage, Certificate Holder is added as Additional Insured, per CG20100704 attached.

CERTIFICATE HOLDER

Town of Arlington
730 Massachusetts Ave
Arlington MA 02474

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Michael Finn

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THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

**ADDITIONAL INSURED – OWNERS, LESSEES OR
CONTRACTORS – SCHEDULED PERSON OR
ORGANIZATION**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

SCHEDULE

Name Of Additional Insured Person(s) Or Organization(s):	Location(s) Of Covered Operations
Any person or organization for whom you are performing operations, but only if you have agreed, in a written contract, to add such person or organization as an additional insured on your policy for that location or part thereof, provided such a written contract is fully executed prior to an "occurrence" in which coverage is sought under this policy.	Any and all covered locations
Information required to complete this Schedule, if not shown above, will be shown in the Declarations.	

A. Section II – Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by:

1. Your acts or omissions; or
2. The acts or omissions of those acting on your behalf;

in the performance of your ongoing operations for the additional insured(s) at the location(s) designated above.

B. With respect to the insurance afforded to these additional insureds, the following additional exclusions apply:

This insurance does not apply to "bodily injury" or "property damage" occurring after:

1. All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service, maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the location of the covered operations has been completed; or
2. That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.