



DEPARTMENT OF PUBLIC WORKS

TOWN OF ARLINGTON
51 Grove Street
Arlington, Massachusetts 02476
Telephone (781) 316-3104, Fax (781) 316-3281

November 25, 2019

Ms. Melissa Privetera
MassDEP Northeast Region
205B Lowell St.
Wilmington, MA 01887

RE: Lead and Copper Program – Public Education Plan

Dear Ms. Privetera:

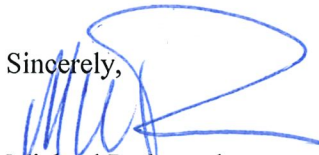
In response to your letter dated November 4, 2019, regarding Arlington's Lead and Copper Program, Lead Exceedance Requirements, we have drafted the following Lead and Copper Program Public Education Plan for your review and approval:

1. Public Education Materials: Attached you will find the following materials; "Important Message to Residents Regarding Potential for Elevated Lead Levels in Drinking Water and How to Reduce Lead Exposure in Drinking Water" and the MWRA "Lead in your Drinking Water" brochure (approval 11/18/2019).
2. The MWRA brochure will be sent to all water bill paying customers.
3. Both public education materials listed above will be sent to the following organizations serving customers most at risk:
 - Arlington Public Schools Pre-K and K-12;
 - Private Schools Pre-K and K-12;
 - Arlington School Committee;
 - Arlington Recreation Department;
 - Daycares;
 - Pediatrician offices;
 - Obstetrician offices;
 - Family Practitioners;
 - Urgent Care Clinics;
 - WIC Arlington office;
 - Department of Children and Families Arlington Area office
4. The following text will be included on Arlington's quarterly water bills as long as the system exceeds the action level for lead: **Arlington's Water Department has found high levels of lead in drinking water in some homes. Lead can cause serious health problems. For more information please visit: www.arlington.gov/water**

5. A press release with information about lead in the drinking water will be submitted to the Arlington Advocate and a public service announcement will be placed on the local cable access television channel.
6. In addition, Arlington will implement the following outreach activities:
 - "Lead in Your Drinking Water" brochure will be displayed in the following public places: Arlington Town Hall Offices, Arlington DPW Administrative offices and Town Libraries;
 - "Lead in Your Drinking Water" brochure will be delivered to households above and beyond those sent to bill paying customers;
 - Targeted Individual Customer Contact to addresses where Arlington has record of possible lead service lines.

If you have any questions, please do not hesitate to contact me at 781-316-3101.

Sincerely,



Michael Rademacher
Director of Public Works

Cc: Adam Chapdelaine, Town Manager

attach